

SERVICE DIVISION

The Pauwels Group offers a full range of after-sales services. These are provided by the Service Division, a specialist company within the group headquartered in Charleroi (Belgium) with a subdivision in Hungary. The Service Division installs, maintains, refurbishes and repairs transformers, tap-changers, AIS, GIS and substations worldwide. As a total solution provider, the Service Division can also deliver life extension programs supported by condition based monitoring systems as well as numerous accessories and spare parts for transformers and on-load tap-changers. The company works with group service organizations in Mechelen (Belgium), France, the United States, Saudi Arabia, Indonesia and Curaçao, to form a worldwide network. This service and maintenance capability enables the Pauwels Group to guarantee the operation of transformers anywhere in the world.

Pauwels Service Division is dedicated to ensuring that customers get the most out of their transformer or substation by delivering optimum service, reliable maintenance and fast repair.

The Service Division offers on-site inspections, diagnostics and maintenance activities. Whenever possible, refurbishment and repair of transformers also take place on-site, thus considerably limiting the downtime of the transformer. This can go as far as repairing the active part, rewinding and replacing the tap-changers. When site intervention is not an option, the Pauwels workshop is well equipped to handle the whole range of refurbishment activities and repairs in-house; including increasing the power capacity.

The Service Division brings 60 years worth of experience and technical know-how to each service project. The company can repair both core- and shell-type transformers and has experience in both AIS and GIS switchgear. It can service products of its own brands such as Pauwels, CG, ACEC, Ganz or any other brand.

The engineering and design departments benefit from state-of-the-art computer applications, while a fully equipped test bay allows testing of repaired transformers in accordance with the latest standards.

The Service Division is ISO quality-certified, and has been awarded the VCA/LSC safety label and the EDF/CNPE certificate required of suppliers to the French nuclear industry.

Detailed information about Pauwels Service Division is available upon request.

